



Privacy Policy

Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, complies with the Australian Privacy Principles under The Privacy Act 1988. The Privacy Act 1988 is the main Act covering information privacy in Australia.

Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, respects the privacy of its clients and is committed to protecting the personal information that is provided to us. This Privacy Policy applies to the personal information collected by Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, and how we use it.

What personal information do we collect?

We collect information such as your Name, Business Name, Contact Details (phone, fax, email, address and postal address) and any other information needed to provide services.

How is this information collected?

Your personal information is collected by telephone, email, face to face meetings. Information collected from our website is only used for website and traffic analysis.

Why we collect personal information and how we use it.

- Confirm your identity
- To provide effective service
- To keep you informed of the progress of your required service
- To answer any questions you may have regarding your required service.

Disclosure of personal information to third parties.

Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, does not disclose your personal information to a third party.

Protecting your personal information

Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, takes reasonable measures to ensure your personal information is properly protected from misuse, loss, unauthorised access or disclosure.

Accessing your personal information

You have the right to request access to personal information that Batu Investments PTY LTD trading as The Rock Landscape and Garden Supplies, has about you. You have the right to request the correction of any of your personal information.

Contact and Complaints

If you have any enquiries or complaints about the Privacy Policy contact can be made to:

Administrator

The Rock Landscape and Garden Supplies

Corbould Road

Coolum Beach Q 4573

Telephone: 07 54464440 **Fax:** 07 54461876

Email: enquiries@therockcoolum.com

Your requests will be responded to within 48 hours of enquiry.

Batu Investments PTY LTD trading as The Rock Landscape and Garden

Supplies, reviews and updates its policies to ensure they adhere to The Privacy Act

1988. Any changes to this policy will be amended and added to the policy. It is the user's responsibility to ensure they are aware of the Privacy Policy.